

RESOLUTION NO. 851

A RESOLUTION APPROVING THE ENHANCED 9-1-1 SYSTEM.

WHEREAS, the city staff has prepared a report on the above captioned subject which is attached hereto as Exhibit "A"; and

WHEREAS, the City Council has duly considered the subject and the recommendation(s) contained in the staff report; and

WHEREAS, interested parties, if any, have had an opportunity to be heard on the subject.

NOW, THEREFORE, THE CITY OF WILSONVILLE RESOLVES AS FOLLOWS:


1. That the Wilsonville City Council does hereby adopt the staff report attached hereto as Exhibit "A", with the recommendation(s) contained therein and further instructs that action appropriate to the recommendation(s) be taken.

ADOPTED by the Wilsonville City Council at a regular meeting thereof this 1st day of July, 1991 and filed with the Wilsonville City Recorder this date.



GERALD A. KRUMMEL, Mayor

ATTEST:



VERA A. ROJAS, CMC. City Recorder

SUMMARY of Votes:

Mayor Krummel	<u>AYE</u>
Councilor Chandler	<u>AYE</u>
Councilor Carter	<u>AYE</u>
Councilor Lehan	<u>AYE</u>
Councilor Van Eck	<u>AYE</u>



City of
WILSONVILLE
in OREGON

30000 SW Town Center Loop E • PO Box 220
Wilsonville, OR 97070
(503) 682-1011

June 12, 1991

Exhibit "A"

TO: HONORABLE MAYOR AND CITY COUNCIL

FROM: TOM BARTHEL
ADMINISTRATIVE ANALYST

SUBJECT: ENHANCED 911 EMERGENCY SERVICE

In my preliminary analysis of April 10, 1991 on the proposed 911 legislation (see attached), I had indicated that there was an apparent 'wash' in costs between the basic 911 service currently employed by the City of Wilsonville and the new proposed enhanced 911 service. In meeting with representatives of Clackamas County it has been determined that there exists an estimated annual short-fall of \$9,119. The reason for the discrepancy is in the variation of line charges (also attached). Apparently the City of Wilsonville is an unusual case because of all the recent growth (have we heard this before?) and the disproportionate number of business lines in the City. Subsequent to the April 10 analysis, the City Council has adopted Resolution No.769 which supports the proposed enhanced service and, though not known at the time, has committed to the additional costs. Effective date for the new costs would be the date service is begun (currently estimated to be around the first of August).

The City has three options at this point. These are: 1) Do nothing - The City could prefer to remain with the basic 911 service it currently is operating under. The consequences of this approach would be to abandon the time, money and resources currently invested to this point. The level of service would also be less which could impact insurance rates for citizens, and increase other costs of supporting services. A Resolution rescinding

Resolution No. 796 may also have to be adopted. 2) Pay the costs and charge back - The City's Finance Director has indicated that the annual \$10,000 increase in costs for the service could be absorbed by the budget (interdepartmental loan) and a surcharge could be added to the business licences to recover the additional costs. The rationale being that the impact of the business community is the reason for the increase in costs. There is a converse to this argument however. The business community already pays for the service through their line charges and a surcharge would be an additional (and perhaps unfair) charge. Yet another option is, 3) Pay and wait for legislation - Currently, the State legislature is discussing a bill which would make enhanced 911 service mandatory and would, through an excise tax, collect the monies necessary to pay for all conversions and operation. If this bill were to pass, the \$10,000 annual cost difference would, in a sense, go away.

RECOMMENDATIONS: Staff would recommend the latter approach (#3) to the situation because it would give the City the best chance of salvaging the work already completed, position them for the new enhanced 911 system and provide a greater good. The 'downside' would be the risk - betting the bill would pass and the extra charges would 'go-away' as implied herein, yet, repeated testing has revealed little opposition to the proposed legislation. Representatives from Clackamas County 911 have been invited to attend and give testimony at the Council meeting where this issue is to be decided.

NOTE: On June 20, 1991 the bill passed the House and on June 24, 1991 it passed the Senate. This strengthens staff's recommendation for approach #3 however, money will still be needed in the interim as the State prepares to implement the state wide enhanced 911 system. It is the recommendation of staff that the City be prepared to fund the enhanced 911 system in Wilsonville for at least one year at approximately \$10,000.

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April 10, 1991

TO: MIKE KOHLHOFF
INTERIM CITY MANAGER

FROM: TOM BARTHEL
ADMINISTRATIVE ANALYST

RE: PROPOSED 911 LEGISLATION

Mike;

A brief discussion follows regarding the potential legislation as presented in the Clackamas County packet dated March 15, 1991 and a subsequent update dated March 21, 1991 which I obtained from Clackamas County Emergency Services.

As I understand the issues, there are three main questions contained within the legislation which are relevant to Wilsonville:

- * Conversion from an existing 911 service level to an enhanced 911 system;
- * Funding for the conversion and operation of the system and;
- * The financial impacts on some local jurisdictions.

Currently, the City of Wilsonville (including the Charbonneau area) is operating at a 'basic' 911 level of service. The difference between a *basic* level of service and an *enhanced* level

of service is one of technology. The enhanced service level allows for a 911 operator to identify, via a computer data base, the caller by name, address and other pertinent information at the time the call is connected. This information is intended to improve the performance and effectiveness of the 911 system and will be mandated for all 911 service providers state wide pending passage of this proposed legislation. Wilsonville's information is presently being 'loaded' into a data base and should be upgraded to an enhanced level of service within a month or "by next month" (according to Cheryl O'Donald - 911 Coordinator for Clackamas County).

Funding for the state wide conversion is to be derived by a 3% to 5% increase on the current telephone excise tax. Originally there was discussion about a \$.75 flat rate charge (see the Clackamas County letter and draft dated March 15, 1991) but Representative Ron Cease stipulated that in order to secure his support for sponsorship, the per cent language would have to be added. This excise tax will be assessed on all user charges (telephone bills) and the monies would go to a state treasury, dedicated fund earmarked for mitigation of the cost of the proposed state wide conversion to enhanced 911 service. Excess money is intended to be re-distributed to local agencies which are currently providing 911 support systems in order to help offset the costs of operation. The Tualatin Rural Fire District may be financially impacted by this legislation if an addendum to the legislation is approved. The addendum would require the City to forego to the County a 3% tax it normally pays to TRFD for the support of Emergency Services in order to support the 911 system. Whether or not the City will be expected to replace the lost revenues to TRFD remains to be seen.

Further investigations anticipated include:

- * Review the proposed addendum.

- * Interview Ron Cease.

- * Locate opponents and proponents to the proposal and discuss.

RECURRING CHARGES

STATE 9-1-1 DISTRIBUTION - CITY OF WILSONVILLE

1989:	1st Quarter	3477	1990:	1st Quarter	4079
	2nd Quarter	3436		2nd Quarter	4140
	3rd Quarter	3401		3rd Quarter	4186
	4th Quarter	4093		4th Quarter	5216
	<u>TOTAL</u>	14,407		<u>TOTAL</u>	17,621

GTE & USW COSTS BASED ON 5445 LINES

GTE: 488.83 (Exhibit 4 to Addendum)
USW: 1,023.66 (\$188 per 1000 lines)
1,512.49 TOTAL

TELEPHONE UTILITIES & USW COSTS BASED ON 1382 LINES

TU: 456.06 (Schedule C of Addendum)
USW: 259.82 (\$188 per 1000 lines)
715.88 TOTAL

TOTAL MONTHLY LINE COSTS FOR CITY OF WILSONVILLE

GTE/USW: 1,512.49
TU/USW: 715.88
2,228.37 TOTAL PER MONTH X 12 MONTHS = \$26,740 PER YR

ESTIMATED MSAG CHARGES BASED ON CITY OF GLADSTONE POPULATION 9800, CITY OF WILSONVILLE POPULATION 7073 AS OF NOV 1990

MSAG Charges for a 10 month period for City of Gladstone averaged \$128 + per month = approximately \$1,536 yearly. Gladstone's population is greater than Wilsonville and accounts for 5.26% of total cities' population (see attached MSAG billing sheet). Based on these estimated figures I would guess Wilsonville MSAG charges to be around \$1200 yearly. On this scenario the totals now look like this:

LINE CHARGES YEARLY: \$26,740
MSAG CHARGES YEARLY: 1,200
TOTAL \$27,940

9-1-1 REVENUE CITY OF WILSONVILLE 1990: 17,621
ESTIMATED LINE CHARGES PER YEAR: -26,740
DEFICIT - 9,119

THIS DOES NOT INCLUDE ESTIMATED MSAG CHARGES OF \$1200



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MEMORANDUM

FINANCE DEPT

TO: TOM BARTHEL, ADMINISTRATIVE ANALYST
FROM: RAY SHORTEN, FINANCE DIRECTOR *RS*
DATE: JUNE 26, 1991
RE: ADDITIONAL 911 COSTS FOR TEMPORARY PERIOD

It is my understanding that this additional amount being billed to the City of Wilsonville for enhanced 911 service should be of a temporary nature. The City's obligation to pick up these costs will only be needed until the State gets their process and procedures in place. This time period is estimated to be 12 to 16 months.

The City could opt to collect this amount from the residents of Wilsonville, or could choose to try and absorb the cost (approximately \$10,000.00) out of the General Fund.

Because of the costs associated with setting up and billing, recording, etc., I would estimate the cost of administering this would probably cost the City as much as we would collect. Because of the estimated short-term period, it would be my recommendation to try and absorb this amount in the 91-92 budget.