

SMART

SOUTH METRO AREA REGIONAL TRANSIT

2024 June Report Transit/Fleet



• **HAPPY** •
• **PRIDE!** •
• **MONTH** •



Let us make June the Month of Forgiveness. Poet Robert Frost humorously wrote – “Forgive me my nonsense, as I also forgive the nonsense of those that think they talk sense.” I perceive true forgiveness and true friendship as kindred spirits; they can both be incredible gifts that we give ourselves. Forgiveness, much like a good friend, is never far away. Forgiveness follows us like our shadow; it’s always available to us even when we can’t see it. I am convinced that when we forgive others, we free ourselves from the chains of selfishness, while also releasing our minds from the shackles of unlost memories. This writer is further convinced that denying another forgiveness is a double-edged sword. Forgiveness denied cuts deep both the wielder and its intended victim.

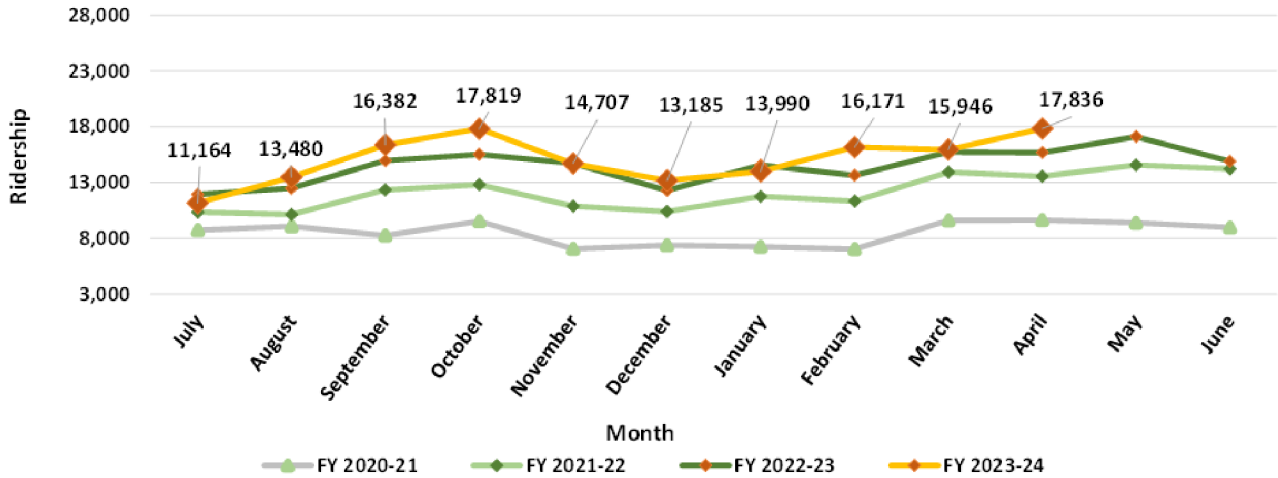
Dwight Brashear
Transit Director



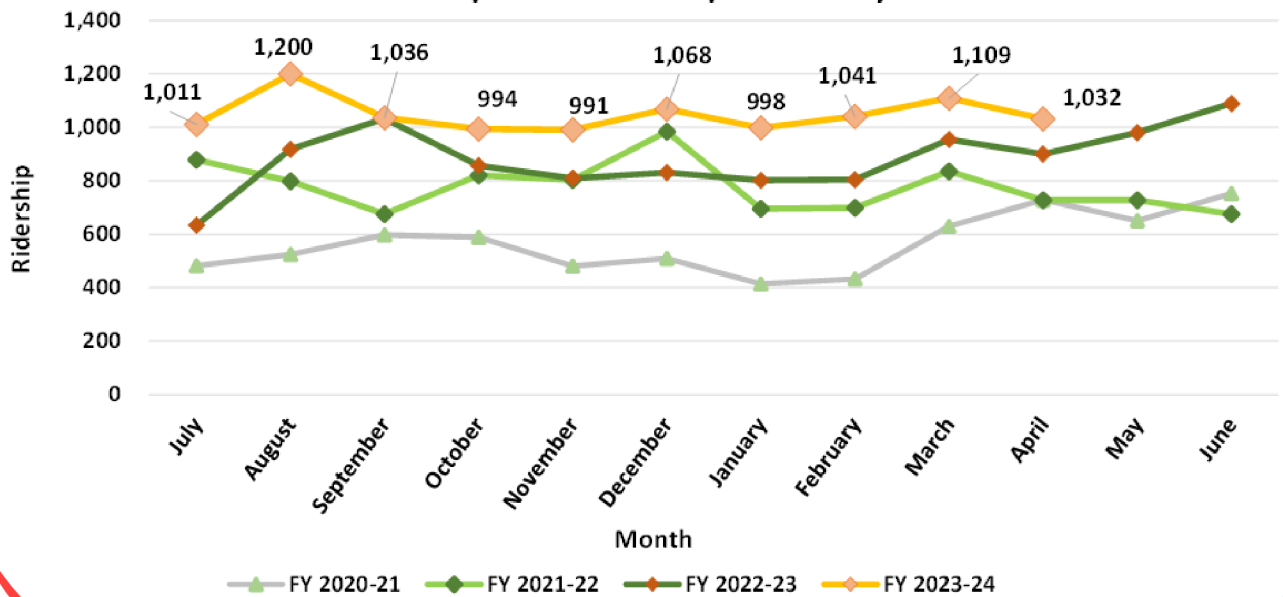
RIDERSHIP TRENDS

Anne MacCracken

Fixed Route Ridership Trends by Month



Demand Response Ridership Trends by Month



FLEET SERVICES

Scott Simonton

Two new Siemens EV chargers have been installed at City Hall. These chargers will be available to the general public, and can be used to recharge city fleet vehicles as well.

These particular chargers match the units recently installed at the new Public Works complex, and will be added to the City's existing EV Gateway account. EV Gateway offers a mobile app used by EV drivers to access the chargers, and provides the City energy use tracking and billing, to collect fees for charger use.

Customers are charged a \$3.00 fee per charge, plus \$0.19 per hour of the charging session.

OPERATIONS

Brad Dillingham

Every bus in the SMART fleet is equipped with gadgets and gizmos that help improve the experience for passengers and operators alike. For example, each bus at SMART has multiple cameras to keep people safe, Automatic Passenger Counters (APCs) above the doors that gather data so that we can make good decisions in our service planning, a tablet for the driver to help them stay on time and on-course, and radios for communication between the driver and our home base. All of our buses have Automatic Vehicle Location (AVL) capabilities, allowing passengers to use apps like mySMARTbus or the Transit App to see where their bus is in real-time and all of our routes appear on Google and Apple Maps, making it easier for passengers to plan their trips.

Furthermore, when our buses approach a stop, they announce the stop's name to the passengers on board the bus so that people know where they are in the City and when the bus comes to a stop at one of our bus stop locations, it then either has a ramp that folds out onto the curb or a lift that can be used to help people who find steps difficult to navigate. Some of the buses in our fleet even kneel when they get to the curb so that passengers don't need to step up into the bus.

SMART is currently in the process of partnering with its neighboring service providers to share a technology consultant who will help ensure that all of the awesome technology we have continues to work as intended.



COMMUTE OPTIONS

Michelle Marston

Every two years large employers are required to survey their employees to demonstrate progress toward a 10% commute trip reduction goal. Several large employers' E (employee commute options) surveys came due during June.

The survey provides the employer and DE (Department of Environmental Quality) with the following:

- An auto trip rate, which is the number of commute vehicles arriving at a work site divided by the number of employees that report to the work site;
- Ideas for incentives to encourage employees who drive alone to choose another commute method and;
- Follow-up surveys every two years which measure the progress toward meeting the commute trip reduction target.

Multiple worksites are participating in commute challenges this month including City of Wilsonville employees. These commute challenges are great incentives for employers to include in the ECO Trip reduction plans that most employers update every two years.

GRANTS & PROGRAMS

Kelsey Lewis

Our summer interns for the Transportation Options program started June 17. Please welcome Fabian Gomez Hernandez and Stefan Melko if you see them at community events like the Farmer's Market, Rotary concerts, and Party in the Park.

This summer, construction of the Transit Oriented Development (TOD) at the Wilsonville Transit Center begins. It will have a big impact on how it feels to get around the Transit Center. Some of our shelters will be removed temporarily, and bus stop locations will move. We will provide updated signage to help our passengers and visitors navigate safely.

While we know construction will bring some noise and change, we are excited to begin this transformation, including building the new SMART regional customer service space!



SAFE ROUTES TO SCHOOL



Patty Tiburcio

SMART staff organized a weeklong Learn-to-Ride Bike Clinic after school during mid-June at the Wilsonville Transit Center.

The Walking School Buses at Autumn Park Apartments, Boeckman Creek Primary, Boones Ferry Primary, Lowrie Primary, and Meridian Creek Middle School concluded with the end of the school year.

SMART staff and summer interns offered transit information and promoted Bike Adventure Camp at the Juneteenth Celebration at Town Center Park. SMART hosted a bike repair mechanic to provide complimentary minor bike repairs to the community.



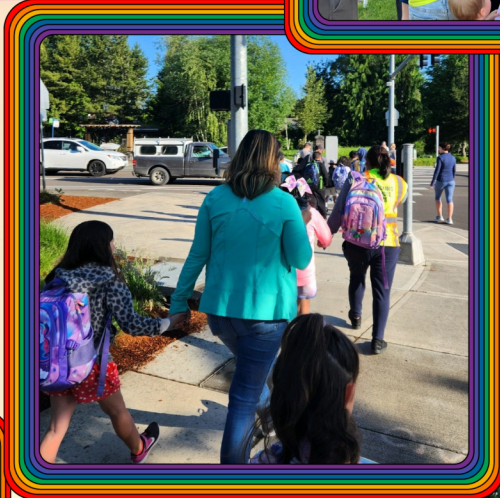
Learn-to-Ride Bike Clinic



Juneteenth



Juneteenth Bike Repair



Autumn Park Walking School Bus

Lowrie PS Walking School Bus



Meridian Creek MS Walking School Bus

